

VACANCY

BUSINESS ANALYST & PROJECT OFFICER

Ready for a new challenge at a company that is always thinking ahead? Avi Air, located at Amsterdam Airport and Oslo Airport, is looking for a new talent!

Avi Air is a specialist in air freight solutions, particularly for fresh products. With over 25 years of experience, we continuously strive for improvement, dedicating ourselves to our customers and colleagues. Our success stems from close collaboration with our partners, from production to consumption. Additionally, Avi Air is committed to creating a working environment where everyone feels at home, can develop fully, and truly contributes to the company's success. Due to this attitude, Avi Air has grown significantly in recent years. To support this growth, we are looking for a new colleague to join our Digital & Performance team.

As a Business Analyst & Project Officer, you will play a crucial transversal role within the company, working closely with the Digital & Performance Director to identify opportunities, improve processes, and support ongoing digitalization and operational excellence initiatives. You will act as a key coordination point across departments and be involved in a variety of dynamic projects. Your structured mindset, analytical thinking, and solution-driven approach will help deliver business impact and support strategic goals across the organization.

WHAT ARE YOUR MAIN RESPONSIBILITIES:

- Identify business needs, gather requirements, and recommend solutions (e.g. new tooling or process changes) that deliver value
- Participate in cross-functional process improvement projects to boost productivity and accelerate the company's digitalization journey
- Collaborate across departments to optimize workflows
- Contribute to the development of dashboards, and performance tracking tools (Power BI) to enable data-driven decisions
- Document key processes, prepare internal guidelines, and support knowledge sharing across the organization
- Perform ad hoc data analysis (e.g. market trends, margin development, operational performance) to support decision-making across the organization
- Execution of recurring tasks (e.g. device inventory, user management), ensuring project continuity and operational support
- Tasks may vary depending on business needs and project priorities

WHAT WE REQUIRE:

- Previous experience in the air freight industry will be highly valued
- Strong analytical and conceptual skills, with a data-driven mindset
- Minimum Bachelor's degree or HBO-equivalent level.
- You can speak English fluently
- Experience working with multiple stakeholders getting them on board
- Knowledge of Microsoft 365 and basic Power BI
- Familiarity with SQL, APIs, or basic programming is a plus, but not required

- A valid EU work permit is a must
- A security check will be part of the application process

WHAT QUALITIES YOU BRING:

- A strong communicator, able to engage with multiple stakeholders
- Curious and eager to improve processes
- Structured, detail-oriented, and solution-focused.
- Tech-savvy with a strong affinity for digital tools and process automation.
- Someone who enjoys working collaboratively and thrives in a fast-paced environment
- Creativity in identifying and implementing new initiatives to drive business growth

THE COMPANY:

You will be part of an enthusiastic and diverse team of over 20 colleagues from various countries (including the Netherlands, Moldova, Norway, France, Korea, Suriname, Spain, Greece, India, and Venezuela). English is the primary language. The team has a startup mentality with an informal atmosphere where collegiality is key. We work closely together and communicate directly. We utilize each individual's strengths and always support each other in tackling priorities.

THE WORK ENVIRONMENT:

Our modern office is conveniently located in Schiphol-Rijk, with private parking and public transport at the doorstep. The office is open and bright, featuring a well-stocked kitchen that often doubles as a meeting space. We organize fun team activities multiple times a year, and every other week, you can sign up for an in-office massage.

WHAT WE OFFER:

- Competitive salary
- 13th-month
- Pension contribution
- 8% holiday allowance
- Travel expense reimbursement
- Study cost arrangement
- Focus on personal and team development
- Smartphone and laptop
- Informal and family-like atmosphere

Are you interested in this position? Send your motivation letter and CV to HR@aviairfresh.com, addressed to Miguel Molina.

Visit our website at aviairfresh.com

Meet our team

We do not appreciate acquisition based on this vacancy.